

ABDALLAH JARGHON

IT Support Specialist • Technical Assistant •
Systems Support

CONTACT

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EDUCATION

2012- 2016

BSC-INFORMATION TECHNOLOGY

University College of Science and Technology

2016- 2019

MSC COMPUTERIZATION

Al-Azhar University- Gaza

EXPERTISE

- Maintaining Windows OS and Microsoft Office for 50+ workstations in healthcare facilities.
- Providing technical support for laboratory information systems and medical software.
- Supporting university computer labs with software installation and user training.
- Analyzing systems and writing technical requirements.
- Supporting university computer labs with software installation and user training.

ADDITIONAL

- Medical Lab Data Entry Assistant – Entered patient results, organized records.
- IT Support Assistant – Helped with simple troubleshooting, configured accounts, and software setup.
- Data Entry (Excel & SPSS) – Accurate data entry and documentation.

LANGUAGE

Arabic Native
English Good

ABOUT ME

IT Support & Technical Assistant with hands-on experience in troubleshooting Windows systems, software installation, WordPress management, and accurate data handling. Skilled in hosting and DNS configuration, user support, and problem-solving in technical environments. Recently relocated to Belgium, currently learning Dutch, and able to communicate confidently in English.

CORE SKILLS

Organizational & Support Skills

Technical Support
User Training & Assistance
Technical Assistance
Simple Documentation
System Maintenance
Software Installation

Technical Skills

Windows OS Support
Active Directory Basics
Troubleshooting & Debugging
WordPress Development
Google Workspace tools
Hosting & cPanel basics

TOOLS

- Jira
- Trello
- Active Directory
- Printers&device setup
- Remote support tools
- Antivirus Tools
- Zoom / Google Meet
- cPanel
- Microsoft Office
- Google Workspace
- Windows
- WordPress